Warning System Guidelines for Volunteer Moderators

This guide is meant to help Vmods understand when to issue a warning vs issuing a report. Warnings are not meant to replace all reports. They are meant to replace the less egregious behavior that doesn't necessarily warrant a timeout that comes with a report. They are also meant to provide learning opportunities to offending players regarding the expected behavior in Rec Room, especially for new players.

Vmods are expected to use their best judgment when deciding to issue a warning or report. Vmods will not have access to players' moderation histories. Vmods are to decide whether a warning or report is warranted based on the observed behavior only.

We understand and expect that some Vmods may issue warnings for cases where other Vmods may issue a report. Please use the guidelines below to maximize our moderation action consistency.

New Players (Level 5 and under) - For new players level 5 and under, please practice lenience. Although we expect all new players to read and abide by the code of conduct, we understand that the gaming community as a whole consists of a lot of cultural norms that are deemed inappropriate for social platforms like Rec Room. For many players, Rec Room is the first game of its type that they play. We feel it's important to provide an educational moment for players that don't initially realize how serious we take our code of conduct. If a player receives multiple warnings, we will notice and take action from our end.

Spoken and other written language - ToxMod is doing a great job at keeping the really bad words out of Rec Room, however there are still many rooms where voice moderation is not enabled. One important thing to remember when moderating language is to keep context in mind. Different words can mean different things depending on the situation. If you know something is not right but are not sure how bad it is, err on the side of caution and issue a warning.

Examples of language / words that may warrant a warning
- Pp
- Weiner
- Boobs
- Simp
- Balls (when used in a sexual way)
- Ass (when used in a sexual way)

Examples of language / words that still warrant a report
- N*gger
- Fag
- Cunt
- Bitch
- Pussy
- Dick
- Cock

- Kill Yourself

Sexual behavior - Sexual behavior should still be reported. The protection of our players from sexual harassment is still one of our top priorities. This includes any pedophilic behavior, sexual UGC, physical sexual motions, non-consensual kissing, groping, swarming, soliciting sex acts, and sexual threats. Consenting sexual behavior in public rooms should still be reported. Extreme sexual language should still be reported. As mentioned above, warnings can be issued for less egregious immature words like pp, weiner, boobs, and ass (used in a sexual way).

Discriminatory behavior - Discriminatory behavior should still be reported. Below are some examples of behavior that may warrant a warning. Use your best judgment.
- Hostility without hate speech
- Negative comments towards teleporters (consistent harassment should still be reported)
- Impeding mobility or vision (similar to trolling)

Disruptive trolling - Rec Room is a place with a wide range of player demographics and ages. This means that we have a wide range of maturity levels as well as perceptions on what maturity is. Keep in mind that regardless of maturity level, we do have a standard on how players should treat each other.

Trollish behavior that may warrant a warning
- Loud music in a public room
- Non-malicious immature mic spam (not intending to hurt anyone's ears or expose them to horrific sound clips)
- Continually waving hands or objects in another player's face or personal space for the intent of being annoying or blocking their view
- Hiding inside geometry / playing in walls or floors in competitive game modes
- Spamming chat

Trollish behavior that still warrants a report
- Malicious mic spam (intent to hurt ears or expose players to horrific sound clips)
- AFK Ticket farming / XP Grinding
- Team killing (repeated) / Teaming in Rec Royale / Cross Teaming
- Destruction of creative work
- Abuse of playspace / height settings in competitive game modes
- Hacks or use of cheat engine
- Scamming
- Staff or mod impersonation
- Account theft

Inappropriate names - Please use the report feature for display names, usernames, and bios containing inappropriate text. Issuing a warning will not guarantee that the contents are changed.

Underage behavior - Underage behavior should always be reported, do not use the warning system for this category.

Rooms, Inventions, Clubs, Events, Etc - We do not currently support the ability to issue a warning for any UGC. Please continue to moderate UGC the same as you have been.

Please understand that this warning system will grow in its ability and the way we decide to leverage it.